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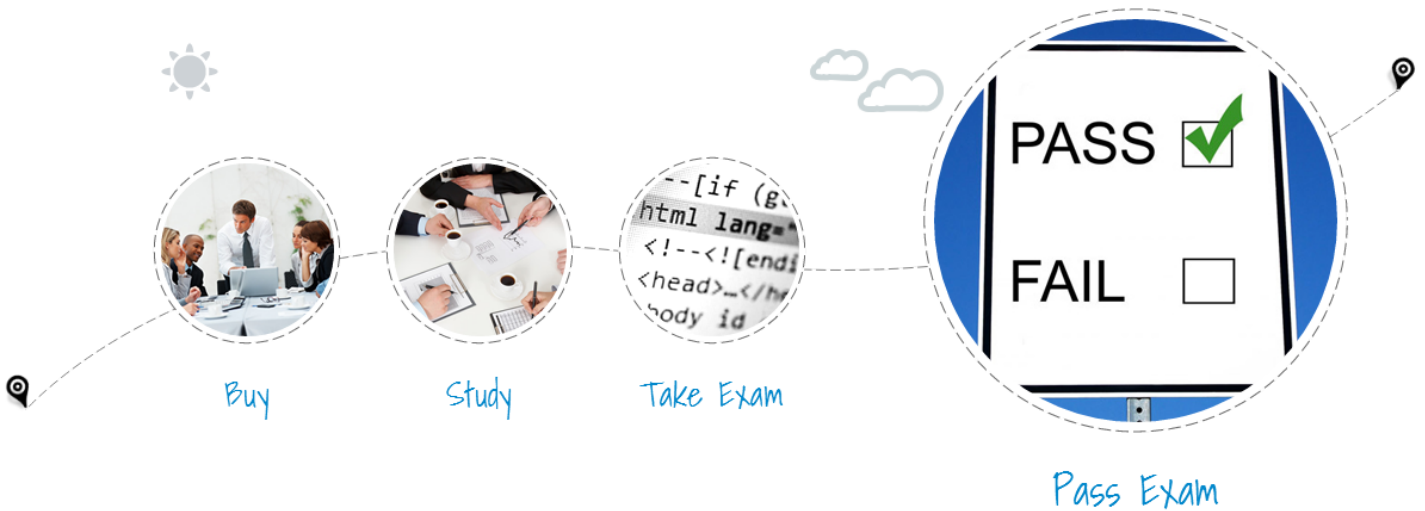
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**Exam** : **H19-304**

**Title** : Huawei Certified Pre-sales  
Associate-Unified  
Communications

**Vendor** : Huawei

**Version** : DEMO

**NO.1** The agreement between Huawei UC and Microsoft Lync is: ()

- A. BICC
- B. Direct-SIP
- C. SIP-T
- D. SIP-AT0

**Answer:** B

**NO.2** Huawei UC system and enterprise ERP system integration, the business capabilities that can be provided include: () (multiple choice of this question)

- A. Integrate voice calling functions in the ERP system, allowing direct voice calls to selected personnel in the ERP system, providing call number selection
- B. Integrate the conference function in the ERP system, allowing the relevant personnel to directly convene the conference (the participants are not optional)
- C. Integrate the IM function in the ERP system to directly send IM messages to relevant personnel;
- D. Integrate UC address book in ERP system, allow query and operation of UC address book in ERP system

**Answer:** A,C,D

**NO.3** Which of the following methods are used for the pickup component? () (multiple choices in this question)

- A. Designated pickup
- B. Different group pickup
- C. Same group pickup
- D. Automatic pickup

**Answer:** A,C

**NO.4** The hard terminal type supported by the eSpace UC networking solution does not include ()

- A. eSpace 7800
- B. eSpace UMS
- C. eSpace 7900
- D. eSpace 8850

**Answer:** B

**NO.5** Huawei U1900 and Cisco CUCM are connected. The access modes supported by the Cisco side terminal to the Huawei U1900 voice site include: () (multiple choices in this question)

- A. Access to the meeting by yourself
- B. Unable to access
- C. The chairman convened a meeting
- D. System convening meeting

**Answer:** A,C

**NO.6** eSpace Mobile HD only supports iPad

- A. TRUE

**B. FALSE**

**Answer:** B

**NO.7** Huawei eSpace unified communications solution supports AD contact synchronization through which of the following protocols ()

**A. LDAP**

**B. SIP**

**C. UDP**

**D. TCP**

**Answer:** A

**NO.8** The voice conference access methods of the eSpace UC solution are: () (multiple choices in this question)

**A. System call**

**B. The host convened to join**

**C. Meetings initiated by the 79 series IP phones**

**D. Access to the meeting by yourself**

**Answer:** A,B,C,D

**NO.9** The U1911 gateway can support remote disaster recovery. ()

**A. TRUE**

**B. FALSE**

**Answer:** A

**NO.10** The protocol used by Huawei UC system and billing system is: ()

**A. SIP**

**B. FTP**

**C. HTTP**

**D. XCAP**

**Answer:** B

**NO.11** If the customer has deployed a CTI system, the customer expects Huawei's queue to integrate with the existing CTI system.

In this case, what interface can Huawei provide for docking? ()

**A. SCAI**

**B. TSAPI**

**C. JTAPI**

**D. CSTA**

**Answer:** B

**NO.12** Which of the following is not a feature of the eSpace 7900 series phone ()

**A. With color screen**

**B. Support HD voice**

- C. Support video
- D. With Gigabit Ethernet port

**Answer:** C

**NO.13** Which of the following functions does eSpace Mobile support () (multiple choices in this question)

- A. Video call
- B. IM
- C. Data conference
- D. VOIP&CTD

**Answer:** A,B,C,D

**NO.14** Which of the following models of IP phones uses a touch screen ()

- A. eSpace 7810
- B. eSpace 7850
- C. eSpace 8950
- D. eSpace 7850

**Answer:** C

**NO.15** In many cases, the contact center needs to integrate with the CRM system to provide a unified system for the customer.

Huawei has also docked with many mainstream CRM manufacturers in the industry. Which manufacturers have completed the docking? () (multiple choices in this question)

- A. Sugar
- B. SAP
- C. Oracle Siebel
- D. Microsoft Dynamics

**Answer:** B,C

**NO.16** Huawei's outbound call management system only supports Oracle database and does not support SQL Server database. ()

- A. FALSE
- B. TRUE

**Answer:** A